

**REMARKS**

This responds to the Notice of Allowance mailed on August 18, 2010. This amendment to claims 21, 33, and 41 is being requested under 37 C.F.R. §1.312 to correct claim language that was inadvertently altered between the filing of a response to a Final Office Action mailed on October 3, 2008 (received by the Office on December 8, 2008) and a subsequent response to an Office Action mailed on April 17, 2009 (received by the Office on September 17, 2009).

The response filed by Applicants on September 17, 2009 inadvertently left out the limitations included in the amended claim language above. The inadvertently altered claims were subsequently prosecuted to allowance (Notice of Allowance received on August 18, 2010).

Applicants respectfully request entry of these amendments to correct the inadvertent and improperly entered amendment filed by Applicants on September 17, 2009. Applicants respectfully submit that the amended claims are of a narrower scope than the allowed claims. Accordingly, the amended claims should be allowable for at least the reasons provided by Examiner Frenel in the Notice of Allowance. Therefore, no further search or examination need be made of the amended claims. In sum, Applicants respectfully request entry of the amendments under Rule 312.

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Support for Current Amendments

Applicants respectfully submit that the requested amendments to claims 21, 33, and 41 are fully supported by various portions of the specification. The following provides an indication of at least some of the support for the requested amendments to claim 21, claims 33 and 41 contain similar amendments.

allowing the first party and the second party, without additional prompting, to repeatedly authenticate to the network-based facility as said first party or second party to said transaction. (See e.g., Application-as-filed, Fig. 10; page 22, lines 4-22.)  
view and enter comments about the complaint relating to the network-based transaction on a messaging board, notification of comments entered by said first or second party is sent to the other party; (See e.g., Application-as-file, Fig. 1, 121, page 9, lines 21-22; page 18, lines 1-3; page 21, lines 12-20.)

Therefore, Applicants respectfully submit that the requested amendments add no new subject matter. Accordingly, Applicants respectfully request entry of the amendments.

**CONCLUSION**

It is respectfully submitted that these changes do not introduce new matter, and the claims are allowable without further search or consideration. Therefore, entry is appropriate under Rule 312, and is respectfully requested.

The Examiner is invited to telephone Applicants' representative at (612) 373-6904 to facilitate prosecution of this application. If necessary, please charge any additional fees or deficiencies, or credit any overpayments to Deposit Account No. 19-0743.

Respectfully Submitted,

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Date 11/1/2010 By /Gregory M. Stark/  
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**CERTIFICATE UNDER 37 CFR 1.8:** The undersigned hereby certifies that this correspondence is being filed using the USPTO's electronic filing system EFS-Web, and is addressed to: Mail Stop Issue Fee, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on this 1<sup>st</sup> day of November 2010.

Dawn R. Shaw

Name

/Dawn R. Shaw/

Signature